



up.net / Baraga Telephone
204 State St
Baraga, Mi 49908
(906) 353-6644

IT Support Technician

Baraga Telephone / up.net is seeking applicants for a full-time position in our IT Support Department located in our Baraga office.

The Company

Baraga Telephone, located in Baraga Mi has been in operation for over 100 years. What started as a telephone provider has now grown to provides both telephone service and broadband connectivity to Baraga, Houghton, and Iron counties. Utilizing fiber to the home, dsl, and wireless technologies to serve our customers.

Responsibilities

- Work as part of our IT Support Team, answering technical support calls from both residential and business clients.
- Provide telephone support for both residential and business clients
- Provide on-site technical support for both residential and business clients
- Assist with computer and mobile device repair and troubleshooting
- Assist with troubleshooting and maintenance of Baraga Telephone/up.net computers

Qualifications

- Demonstrated attention to detail and excellent customer service skills
- Self-starter with the ability to perform with little supervision
- Knowledge of email, basic networking, and computer repair
- Prior experience in a technical support or customer service related field is a plus

Compensation

- Based on experience
- Benefits package includes: paid time off, health, vision, and dental insurance, and a generous 401k plan.

To apply, please e-mail a resume and cover letter to hr@up.net