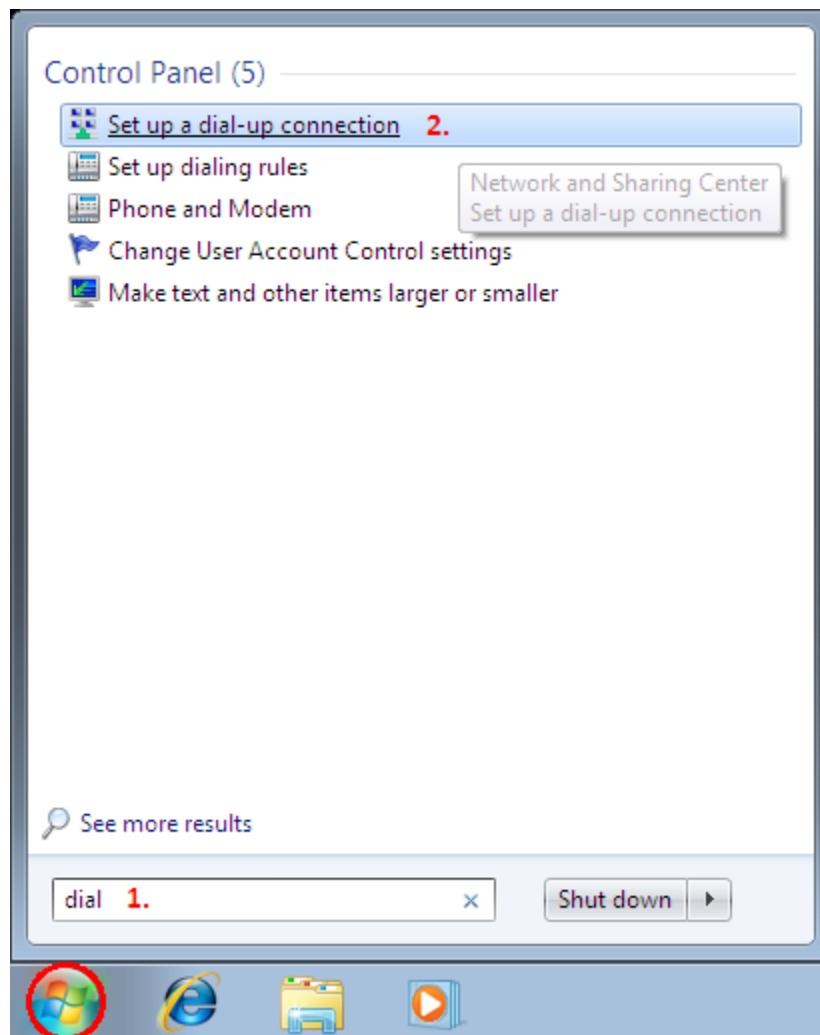




**Instructions for setting up a UP.net Dial-Up Connection on your Windows 7 based computer.**

1. Click on the 'Start Menu' button, then type the word “dial” in the search box.
2. Click on “Set up a dial-up connection” in the Start Menu.



On the 'Type the information from your Internet service provider (ISP)' screen, enter the details as follows:

1. In the 'Dial-up phone number' box, enter the phone number provided on your profile sheet.
2. In the 'Username' box, enter your up.net dial-up user name. Your dial-up user name takes the form of: 'abc01234'
3. Enter your up.net password. This is case-sensitive, so ensure your Caps Lock key is switched off and you are entering your password in the correct case.
4. Connection name: It is recommended you change this to "up.net".
5. Allow other people to use this connection: If you have other Windows user accounts on this computer, and you intend for them to be able to use this dial-up connection, check the box.
6. Ensure you have connected your modem to the phone socket, and click 'Connect'. This will automatically attempt to test the new connection by dialing up to the Internet.

The screenshot shows the 'Create a Dial-up Connection' window. The title bar includes a back arrow, a network icon, and the text 'Create a Dial-up Connection'. The main content area is titled 'Type the information from your Internet service provider (ISP)'. It contains five numbered steps: 1. 'Dial-up phone number:' with a text box containing '[Phone number your ISP gave you]' and a 'Dialing Rules' link. 2. 'User name:' with a text box containing '[Name your ISP gave you]'. 3. 'Password:' with a text box containing '[Password your ISP gave you]', a 'Show characters' checkbox, and a checked 'Remember this password' checkbox. 4. 'Connection name:' with a text box containing 'up.net'. 5. 'Allow other people to use this connection:' with a checked checkbox and a description: 'This option allows anyone with access to this computer to use this connection.'. At the bottom, there is a 'Connect' button and a 'Cancel' button, with a '6.' next to the 'Connect' button. A link 'I don't have an ISP' is also visible.

*If you are unable to establish a connection or have questions about the setup process, contact up.net Helpline at 1-800-290-2209 - Hours of operation: M-F 8-6pm.*